

BEST PRACTICES & READINESS CHECKLIST FOR WORKPLACE INSPECTIONS



EXECUTIVE SUMMARY

Workplace inspections are no longer rare events — they're becoming the norm. Across industries, companies are under increasing scrutiny from federal, state, and local agencies. From labor audits and OSHA investigations to surprise ICE raids, businesses are expected to maintain airtight compliance — or face serious consequences.

WHY NOW?

Government enforcement is ramping up. Evolving legislation like California's Private Attorneys General Act (PAGA) and growing state-specific rules around workplace safety, labor classification, and harassment prevention are creating a more complex — and unforgiving — regulatory environment. Agencies are leveraging employee complaints, data analytics, and injury reports to target employers at a growing rate.

THE RISKS?

Failing an inspection or audit can result in heavy fines, legal exposure, reputational damage, and even operational shutdowns. And it often starts with a single overlooked regulation or document.

THAT'S WHERE THIS GUIDE COMES IN.

The Workforce Compliance Survival Guide is built to help HR leaders, compliance teams, and business owners stay ahead of audits and avoid unnecessary risk. Inside, you'll get:

- A breakdown of compliance trends and enforcement triggers.
- Insights into the latest state and federal regulations.
- Best practices for internal audits, documentation, and inspection preparedness.
- Real-world case studies of companies who turned a compliance risk into a win.
- A practical readiness checklist to assess your own business's risk exposure.
- Because when it comes to compliance, waiting until an inspection happens is too late.

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WORKFORCE COMPLIANCE INSIGHTS & BEST PRACTICES

Workforce compliance is no longer just an HR function — it's a business-wide priority. With shifting labor laws, stricter enforcement, and increasingly informed employees, companies must be vigilant. Falling out of compliance doesn't just mean fines — it can disrupt operations, damage your brand, and open the door to lawsuits or investigations.

Three key forces are driving this:

- **Federal Oversight Is Expanding:** Agencies like the Department of Homeland Security, ICE, OSHA, and the Department of Labor are all stepping up enforcement, often coordinating across jurisdictions.
- State Laws Are Constantly Changing: States like California and Illinois are passing more aggressive worker protection laws, including PAGA and temporary labor protections.
- **Employee Complaints Drive Action:** Most workplace inspections are triggered by current or former employees not random selection.

The message is clear: compliance is now a frontline business issue.

KEY REGULATIONS & COMPLIANCE RISKS TO WATCH

Compliance doesn't look the same across every state or agency — and that's part of the challenge. Here are a few examples:

- Temporary Protected Status (TPS): Federal immigration status protections are fluid and
 - can change quickly based on global events and policy updates. Employers must understand who qualifies and stay current with Department of Homeland Security changes. Learn More Here
- Sexual Harassment Training Requirements: States like IL, NY, CA, CT, and others each have different rules. Failure to comply with training mandates can lead to serious penalties. <u>EEOC Guide</u>
- Workplace Violence Prevention: California and several other states now require specific prevention plans and training. These aren't optional.

IS NOW A
FRONTLINE
BUSINESS
ISSUE.

• Forklift & Equipment Certifications: In IL, operators must always carry valid certification. In CA, training must follow state-specific criteria. Forklift Regulation Guide.

Stay informed. Noncompliance in just one area can put your business at risk.

WHAT TRIGGERS A WORKPLACE INSPECTION?

Inspections are rarely random. If an inspection occurs, it was pre-planned, and the most common triggers can include:

- **Employee Complaints:** This is the #1 cause. Disgruntled or concerned workers can alert agencies directly and their claims are taken seriously.
- **Injury or Incident Reports:** OSHA inspections often follow reported workplace injuries, hospitalizations, or fatalities.
- **Trends & Data Patterns:** Agencies are increasingly using analytics to spot suspicious trends like underreported injuries or inconsistent worker classification.
- Wage & Hour Violations: States like California allow workers to sue on behalf of themselves and others (under PAGA), often sparking audits.

Being reactive isn't enough. You need systems in place that prevent these triggers in the first place.

HOW TO PREPARE — AND STAY READY

The best compliance strategy is a proactive one. Here's how to build it:

- Start with Proper Classification: Ensure every employee is accurately documented and classified (W-2 vs 1099). Misclassification is one of the most common and costly violations.
- Make Compliance a Shared Responsibility: It's not just HR's job. Field staff, supervisors, and compliance teams must align. Train regularly.
- **Run Internal Audits Year-Round:** Don't wait for an inspection to find a gap. Regular audits and training sessions help uncover issues before they escalate.
- **Get Recordkeeping Right:** Keep labor law posters current. Maintain up-to-date certifications and documentation by state and federal requirements.

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BUILD A COMPLIANCE-FIRST CULTURE

Top 3 success strategies to help build a compliance-first culture:

Align
departments
and ensure
open
communication

Maintain a strong audit/ recovery system for corrective actions

Stay
educated —
compliance
laws shift
constantly

Being prepared is the only real defense. When you build compliance into your company's culture, audits aren't something to fear — they're something you're ready for.

HOW TO RESPOND TO AN INSPECTION AND WHAT TO EXPECT

Several federal agencies may conduct inspections depending on the nature of the concern. For example, the U.S. Immigration and Customs Enforcement (ICE) focuses on employment eligibility and I-9 compliance. The Occupational Safety and Health Administration (OSHA) addresses workplace safety conditions. The U.S. Citizenship and Immigration Services (USCIS) may review immigration-related documentation, while Customs and Border Protection (CBP) handles issues related to border enforcement and unauthorized entries.

While each agency operates under different rules and objectives, one thing remains constant: preparation and response matter. Even the most compliant businesses can face unannounced inspections. The key is to stay calm, quickly identify the inspecting agency, and follow a clear, informed plan. Your response can make all the difference between a routine audit and a costly complication.

HERE'S WHAT YOU CAN DO — STEP BY STEP:

- 1. Stay Calm and Notify the Right People: Activate your internal alert action plan. Notify your HR, legal, and compliance teams immediately.
- **2. Verify the Inspector's Credentials:** Ask for identification and confirm the agency the inspector represents (ICE, OSHA, DOL, etc.).
- **3. Follow a Checklist:** Keep a printed or digital inspection readiness checklist accessible. It should include all required documents, contact info, and procedures.
- **4. Designate a Point of Contact:** Only one trained person should speak for the company. This avoids confusion or oversharing.

- **5. Only Answer What's Asked:** Be cooperative, but don't volunteer extra information. Stick to what's requested and documented.
- **6. Provide Requested Documentation Promptly:** Have your internal policies, employee classifications, safety protocols, and certifications ready to go. Make sure they're current.
- **7. Document Everything:** Keep a record of what the inspector asks for, what was provided, and any comments made.

WHAT INSPECTORS ARE LOOKING FOR

Inspectors typically want to see:

- · Proof of employee classification and eligibility to work
- Up-to-date safety records and training logs
- Labor law posters and workplace signage
- Incident reports and OSHA compliance documentation
- · Internal policies on harassment, safety, and recordkeeping

If your documents are disorganized or inconsistent, it raises red flags — even if you're technically in compliance.

KNOW YOUR RIGHTS & RESPONSIBILITIES

You have the right to:

- Ask for identification and inspection scope
- Contact legal counsel before answering questions
- Decline to provide information not relevant to the inspection

You also have the responsibility to:

- · Cooperate professionally
- Avoid obstructing the process
- · Ensure your team knows what to do in advance

An internal alert action plan can be a game-changer here. It outlines exactly who needs to be notified, what steps to follow, and how to manage communication during the inspection — reducing chaos and ensuring compliance under pressure.

REAL-WORLD COMPLIANCE AUDIT SUCCESS STORIES

CASE STUDY A:

ADDRESSING WORK AUTHORIZATION RISKS IN A MULTINATIONAL WORKFORCE

THE CHALLENGE

A manufacturer of promotional products employing a significant number of foreign nationals experienced a critical compliance risk related to immigration documentation. Employees classified under C11 work permits were mistakenly renewed under the C9 category, which does not allow extensions. Delays in receiving renewal receipts compounded the issue, resulting in expired work permits and unexpected staffing gaps.

THE APPROACH

An internal audit was initiated to assess employment authorization statuses across all 76 affected employees. Documentation expiration dates were reviewed and matched against eligibility for automatic extensions under updated federal guidelines. The team isolated at-risk departments and educated the client on nuances of immigration categories and USCIS policy changes, including the expanded 540-day extension rule.

THE OUTCOME

This targeted intervention enabled the client to prevent further workforce disruptions and reinforced their compliance posture. By aligning their processes with current federal standards and proactively managing documentation, the client reduced exposure to audit failures and ensured continuity in key operational areas.



CASE STUDY B:

COMPLIANCE TURNAROUND — A \$3.4M RISK REDUCED TO ZERO

THE CHALLENGE

At multiple audit intervals, a snack-food company faced escalating compliance liabilities related to missing documentation: arbitration agreements, meal waivers, and I-9s. A combination of procedural gaps — such as inadequate tracking, insufficient break monitoring, and inconsistent documentation uploads — resulted in a projected exposure exceeding \$3.4 million.



THE APPROACH

The compliance team performed a comprehensive review across systems and workflows. Changes included:

- Removing flawed data entry fields that permitted assignment of associates without complete onboarding.
- · Introducing consistent protocols for documenting and monitoring rest and meal breaks.
- · Providing in-person training to reinforce wage and hour law compliance.
- Centralizing documentation uploads to employee files and identifying key patterns in "meal premium" infractions.

THE OUTCOME

By January 2025, the client had recovered most of the missing documentation and significantly reduced compliance-related financial risk. Process changes led to more accurate reporting, improved internal controls, and strengthened their ability to withstand future audits with confidence.

COMPLIANCE READINESS CHECKLIST / SELF-ASSESSMENT

We've seen firsthand how a well-executed compliance audit can transform costly vulnerabilities into strategic strengths. Now it's your turn—take a moment to assess where your business stands. Use the checklist below to quickly identify compliance gaps before they become risks.

WORKFORCE COMPLIANCE RISK SELF-CHECK: IS YOUR BUSINESS AT RISK?

Take this 10-question assessment to evaluate how prepared your organization truly is. The assessment is organized into five key compliance categories—each containing two questions for a total of 10. For each question, choose one of the following responses:

Yes (your organization is compliant),

Unsure (you're not completely confident), or

No (this area needs attention).

Score yourself honestly—your answers will help highlight both your strengths and areas where your compliance strategy may need reinforcement.

1. FEDERAL COMPLIANCE

Do you verify employment eligibility through proper I-9 documentation and monitor document expiration dates?

Do you regularly conduct internal audits of onboarding and hiring processes?

2. STATE & LOCAL COMPLIANCE

Are all employees up to date on state-mandated training (e.g., harassment, workplace violence, equipment certifications)?

Do you actively manage E-Verify participation and track compliance?

Do you monitor changes in state-specific labor laws that affect classification and pay?

3. SAFETY & WORKPLACE READINESS

Is your workplace inspection-ready with current labor posters, safety protocols, and OSHA-required documentation?

Do you have a designated point of contact trained to handle agency inspections?

4. DOCUMENTATION & RECORDKEEPING

Are all certifications, safety training logs, and employee files centralized and easily accessible?

Do you track and document corrective actions from past audits or incidents?

5. CULTURE & PROACTIVE COMPLIANCE

Do your leaders and managers receive regular compliance training and updates?

SCORE INTERPRETATION

0-3 points = Low Risk: Your compliance structure is strong. Keep up your proactive practices.

4–7 points = Moderate Risk: There are gaps that need attention. Review your compliance strategy and close vulnerabilities.

8+ points = High-Risk: Immediate action is needed. Your business may be exposed to fines, legal issues, or audit failures.

REACTIVE COMPLIANCE IS A COSTLY LIABILITY:

HERE'S HOW TO TAKE A PROACTIVE APPROACH

In workforce compliance, the true cost isn't just in services—it's in what's at stake. Choosing the cheapest staffing provider often means cutting corners, risking violations, and exposing your business to avoidable fines, audits, and legal scrutiny. At Partners Personnel, we believe compliance isn't a line item—it's a business imperative.

By downloading and reading this guide, you've already taken a proactive, meaningful step toward building a stronger culture of compliance—and that deserves recognition.

We bring deep industry expertise, hands-on audit experience, and a proactive approach that helps you stay ahead of ever-changing labor laws. From proper worker classification and documentation audits to workforce training and risk mitigation, we're here to safeguard your most valuable asset: your people.

EXPLORE FURTHER WITH THESE FREE COMPLIANCE RESOURCES!

- · Watch our on-demand webinar
- · Follow us on <u>LinkedIn</u> for ongoing updates and insights

DID YOU SCORE "HIGH-RISK" AND NEED IMMEDIATE ATTENTION?

Contact us today!

Disclaimer: The information provided in this document is for general informational purposes only and does not constitute legal advice. You should consult with a licensed attorney for advice regarding your specific situation.



Our Compliance Division is standing by to ensure your workforce remains compliant and protected.

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THANK YOU!

